



## USEFUL NUMBERS

Main Reception	01 – 645 9000
Accounts (Patients)	01 – 645 9250
Admissions	01 – 645 9009
Cardiology	01 – 645 9450
Daycare	01 – 645 9036
Diagnostic Imaging (X-Ray)	01 – 645 9042/43
Emergency Department	01 – 645 9016
High Dependency Unit (HDU)	01 – 645 9038/39
Oncology (Daycare)	01 – 645 9792
Orthopaedic Assessment Clinic	01 – 645 9733
Pharmacy	01 – 645 9114
Physiotherapy Department	01 – 645 9012
Pulmonary Function Laboratory	01 – 645 9853
Radiotherapy	01 – 645 9045
St John's Ward	01 – 645 9330
St Luke's Ward	01 – 645 9320
St Mark's Ward	01 – 645 9310



## VISITOR INFORMATION

## VISITING HOURS

The hospital allows visiting arrangements to be flexible, consistent with the nature of the patient's illness and the needs of other patients.

Recommended visiting hours: 2pm-4pm and 6pm-8.30pm.

Visitors are requested to leave the wards during mealtimes and by 8.30pm each evening.

We request that visitors do not attend if they have a cold, stomach bug or other illnesses. Children must be supervised at all times.

## FRESH FLOWERS

Fresh flowers are not permitted in some in-patient wards as they may predispose some patients to allergies and for some patients infection risk may be increased. Please check with the nurse in charge.

## ADVICE FOR CARERS, RELATIVES AND FRIENDS TO PREVENT FALLS

For the safety of patients, it would help us greatly if you would report to staff any possible problems in the ward such as:

- Spills of liquid on the floor
- Trailing wires/cables
- Obstacles around the bed area

## INFECTION CONTROL: HAND HYGIENE

Hermitage Medical Clinic has policies and procedures in place to manage infection control within the Hospital. All our infection control policies and working principles are based on national and international best practice guidelines.

We regularly conduct clinical audits to ensure the best practice guidelines are being followed throughout the Hospital.

The control of infection is everybody's responsibility. Please wash your hands and make optimal use of the hand hygiene units situated at the entrance of each ward.

## SMOKING POLICY

For a healthier environment Hermitage Medical Clinic and grounds is a non-smoking area. Smoking is not permitted at entrances. We appreciate your support in complying with this legislation.

## FEEDBACK

We welcome comments or suggestions that may help maintain or improve our standards.

## RESTAURANT & SHOP DETAILS

The Restaurant is open for patients and visitors. Breakfast, lunches, dinners and snacks are available daily.

The opening hours are:

**Monday to Friday .....7.30am to 6.30pm**

**Saturday, Sunday and Bank Holidays.....9.30am to 5pm**

Outside of these hours there is a vending machine available on the 1st Floor beside the Restaurant.

There is a shop located in reception which sells a range of products including newspapers, magazines, sweet and savoury snacks, drinks, essential toiletries, greeting cards and phone credit.

The opening hours are:

**Monday to Friday .....8am to 8pm**

**Saturday, Sunday and Bank Holidays.....9.30am to 6pm**

**Please note that there is no ATM at the Hermitage Medical Clinic and our restaurant does not accept credit or debit cards.**

## PARKING

There is a public car park located beside the Hospital which is open 24 hrs.

The car park paystation is located in the main reception area of the hospital. This machine accepts cash, coins and credit cards and **the charge is €2/hour.**

Weekly/Monthly tickets available from Reception upon request.

## PUBLIC TRANSPORT

The following bus routes stop near the Hermitage Medical Clinic:

**Buses from Pearse St:** 25, 26, 25A, 66, 66A, 66B, 67, 67A

**Buses from Aston Quay:** 78, 78A

**Buses from Blanchardstown Centre:** 239

**Buses from Tallaght:** 210

*Please note that the nearest bus stop for the Hermitage Medical Clinic (travelling West, from the City Centre) is the Lucan Rd (Kings Hosp) bus stop. Please take the footbridge to the other side of the road, take a left turn and after approximately 1km you will come to a roundabout and the entrance to the Hermitage Medical Clinic is straight ahead. The Liffey Valley slip road bus stop is the nearest stop to the Hermitage Medical Clinic for those travelling from west Dublin. From this bus stop please walk straight down this road until you come to a set of traffic lights, take a left and the entrance to the Hermitage Medical Clinic is on your left.*